

EBI SES Family and Friends Satisfaction Survey 2022/2023

Number of Respondents: 20

ADVOCACY

I am satisfied with the way EBI advocates for my family member/friend to be successfully employed.

- Agree (16) 80%
- Disagree
- Undecided (3) 15%
- Not Applicable (1) 5%

I am satisfied with the way EBI responds to concerns I have.

- Agree (15) 75%
- Disagree
- Undecided (3) 15%
- Not Applicable (2) 10%

HEALTH AND SAFETY

I am satisfied with the way EBI supports my family member/friend's health and safety needs in the workplace.

- Agree (18) 90%
- Disagree
- Undecided (1) 5%
- Not Applicable (1) 5%

STAFF

EBI trains staff well to work with my family member/friend.

- Agree (18) 90%
- Disagree
- Undecided (2) 10%
- Not Applicable

EBI staff care about my family member/friend.

- Agree (19) 95%
- Disagree
- Undecided (1) 5%
- Not Applicable

EBI staff are committed to helping my family member/friend meet their employment goals.

- Agree (16) 84%
- Disagree
- Undecided (3) 16%
- Not Applicable

Overall, my experience with the EBI staff working with my family member/friend has been positive.

- Agree (18) 90%
- Disagree
- Undecided (2) 10%
- Not Applicable

OVERALL RATING

I feel EBI's service overall is: 1 2 3 (1) 5% 4 (9) 45% 5 (10) 50%
Bad -----Excellent