

EBI SES Consumer Satisfaction Survey 2022/2023

Number of Respondents: 43

STATUS OF WORK

I am currently employed.

- Yes (37) 88%
- No (5) 12%

My experience at my job has been: 1 2 (1) 3% 3 (2) 5% 4 (12) 32% 5 (23) 61%
Bad -----Excellent

STAFF

I spend the right amount of time with EBI staff helping me to be successful on-the-job.

- Agree (31) 82%
- Disagree
- Undecided (4) 11%
- Not Applicable (3) 8%

My Job Coach helps me learn the duties assigned to me.

- Agree (29) 76%
- Disagree (1) 3%
- Undecided (3) 8%
- Not Applicable (5) 13%

I am satisfied with the way EBI staff are working with me to find a job.

- Agree (19) 56%
- Disagree (1) 3%
- Undecided (2) 6%
- Not Applicable (12) 35%

OVERALL

Overall, I think the support I'm receiving from staff is: 1 (1) 2% 2 (1) 2% 3 (6) 14% 4 (9) 21% 5 (25) 60%
Bad -----Excellent

Overall, I feel EBI's employment services are: 1 (1) 2% 2 (1) 2% 3 (6) 14% 4 (9) 21% 5 (25) 60%
Bad -----Excellent